

Partnering Governments. Providing Solutions.



British Council Briefing

Bangkok, Thailand

17 January 2025



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World's Largest Outsourcing Services Specialist

**VFS
GLOBAL**



**World's largest outsourcing
and technology services
specialist**



Headquartered in Dubai



**Offers innovative
solutions**



**Manages administrative
and non-judgmental tasks**



**Clear focus on Quality,
Innovation, Security and
Customer Service.**

Global Presence



23

Years since
Inception



70

Client
Governments



152

Countries of
Operation



3482

Application
Centres



301+ M

Applications
processed



144+ M

Biometric Enrolments,
used by 38 client
governments in 138
countries



12400+

Employees




152

Nationalities

All statistics stated are as on 31 July 2022.

Trusted partner of 29 governments in Thailand

 Australia	 Finland	 Lebanon	 Thailand
 Austria	 Germany	 Lithuania	 The Netherlands
 Bulgaria	 Hungary	 Malta	 Ukraine
 Canada	 India	 New Zealand	 UK
 Croatia	 Italy	 Norway	 USA*
 Cyprus	 Japan	 Singapore	
 Czech Republic	 Kingdom of Saudi Arabia	 Sweden	
 Denmark	 Latvia	 Switzerland	

*VFS Global is a sub-contractor to CGI Federal Inc. (the prime contractor for US Government operations)

All statistics stated are as on 31 July 2022.

TRUSTED PARTNERSHIPS -
Long-standing relationships with client governments

OVER
15
Years

Australia, Austria, Belgium, Canada, France, Germany, Greece, India, Ireland, Italy, Sweden, Thailand, The Netherlands, UAE, UK, USA

OVER
10
Years

Bulgaria, Cyprus, Czech Republic, Denmark, Finland, Hungary, Iceland, Japan, Latvia, Malaysia, Malta, New Zealand, Norway, PR China, Poland, Portugal, Republic of Korea, Russia, Singapore, South Africa, Switzerland

UK- Thailand Website



REMINDER regarding our new location

WE HAVE MOVED

on **18 March 2024**

UK Visa Application Centre

has moved to The Shoppes at Belle Grand
Rama 9, 131/1,141/1, Unit BS003 - BS003/1,
1st Floor, Rama 9, Huay Kwang,
Bangkok 10310, Thailand.

For more details, visit **www.vfsglobal.com**

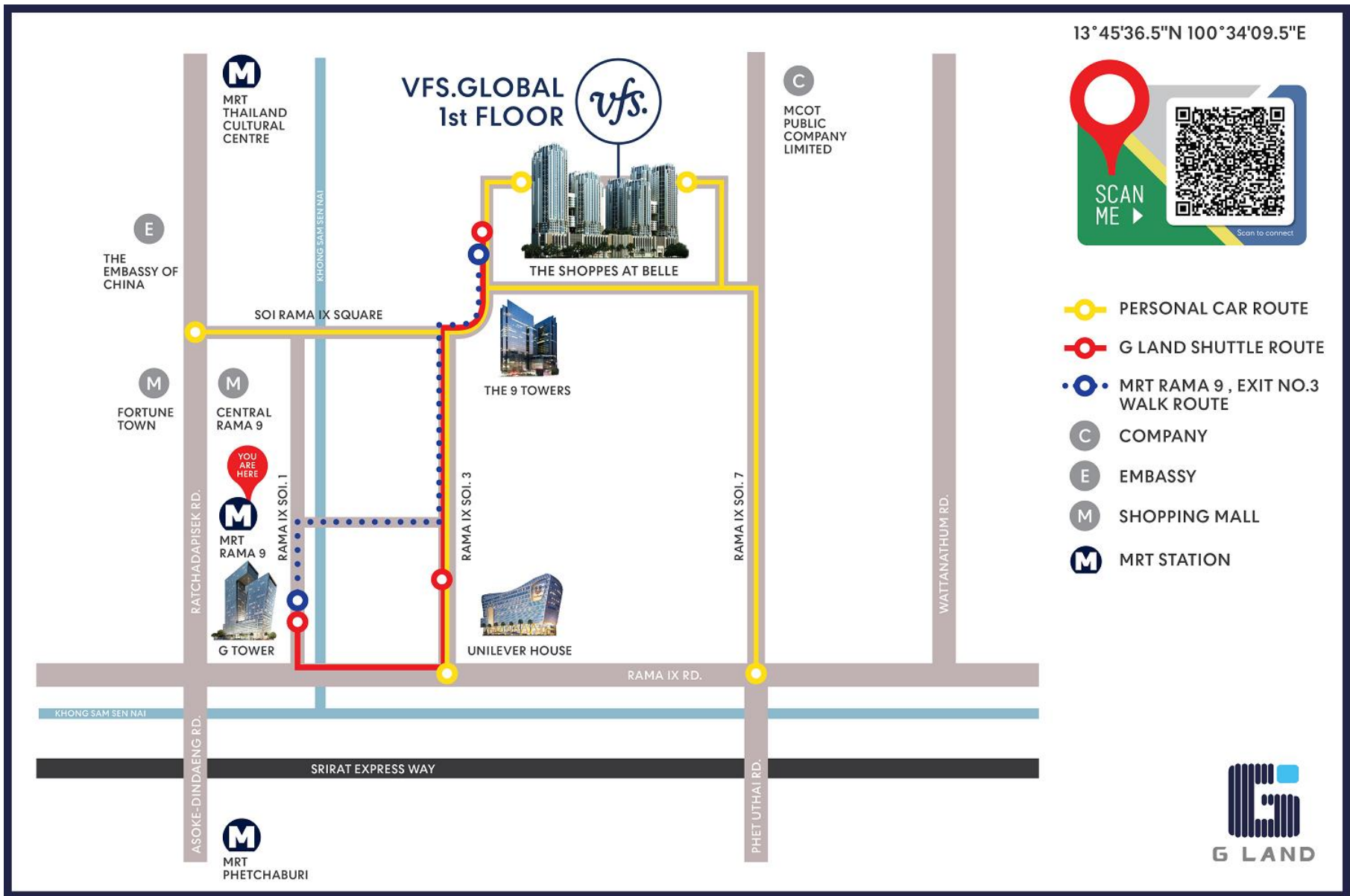


Scan the QR Code
to get directions

13°45'36.5"N 100°34'09.5"E



-  PERSONAL CAR ROUTE
-  G LAND SHUTTLE ROUTE
-  MRT RAMA 9 , EXIT NO.3 WALK ROUTE
-  COMPANY
-  EMBASSY
-  SHOPPING MALL
-  MRT STATION



Locations	Visa Application Centre
Bangkok (Main)	The Shoppes at Belle Grand Rama 9 Unit BS003 and BS003/1, 1st Floor, 131/1, 141/1 Rama 9 Rd., Huay Kwang District, Bangkok 10310 Monday to Friday Saturday (<i>seasonal</i>)
Hotel	Bangkok Hyatt Regency Hotel 4th Floor Main Road corner Sukhumvit Soi 13 Monday & Wednesday
Chiang Mai	Siripanich Building 6 th Floor, Huaykaew Rd., Suthep, Muang, Monday to Friday

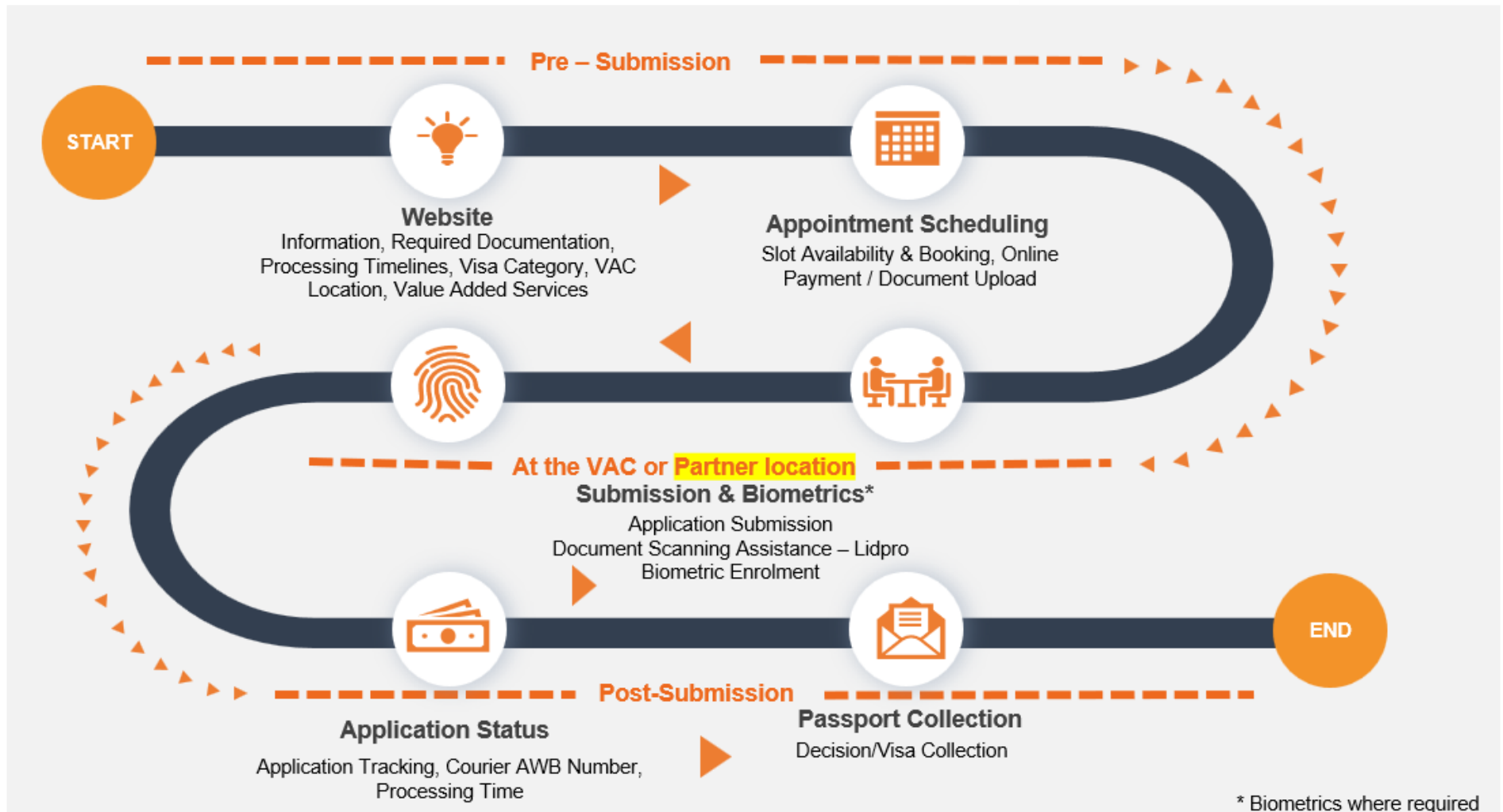
Locations	Mobile VAC Address
Crystal Design Center	888 Pradit Manutham Rd, Khlong Chan, Bang Kapi District, Bangkok (Opposite Starbucks) Mondays – 10:00- 15:00
Icon Siam	G Floor, in front of Door number 10 (next to Dear Tummy Grocery) Tuesday and Friday – 10:00- 15:00
Thanya Park	Srinakarin Road, Suanluang, Bangkok (behind car parking of Building B, 1/Floor) Wednesday – 10:00- 15:00
Siam Paragon	M Floor, Scarlet Parking, Rama 1 Road, Pathumwan, Bangkok Thursday – 10:00- 15:00

Locations	Premium VAC Address
Phuket Premium Application Centre	CCM Complex Building 77/77 , 5 th Floor, Moo 5, Chalerm Prakiat Rama 9 Road, Ratsada, Mueang, Phuket, Thailand 83000
	Monday to Friday 08:30- 13:00 THB 3,800 with complimentary scanning, courier and SMS service.

Visa Application Center (VAC) Operational Flow



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What if I face technical problem?

1. Send an email with the following details to

CustomerCare@vfsglobal.com

1. Appointment Location
2. GWF number
3. Email address used
4. Your contact number
5. Screenshot of the error faced

1. Or send it to **Feedback.ukth@vfshelpline.com**

Processing Time

Check how quickly you'll receive a decision on your UK visa

This information can be found at <https://www.gov.uk/guidance/visa-decision-waiting-times-applications-outside-the-uk>

Or scan me for information

Visa decision waiting times



How to apply for refund of application fee and immigration health surcharge (IHS) fee

The procedure and information can be found at

- To find out more about visa fee refund: <https://www.gov.uk/cancel-visa>

This policy applies to applicants both located in the UK and outside of UK.

You will not get a refund of the application fee if:

- your visa application is unsuccessful
- you are granted leave, for example you get a visa or indefinite leave to remain
- you leave the UK before your visa expires (you will also not get a refund of the immigration health surcharge)

- To find out more about IHS refund: <https://www.gov.uk/healthcare-immigration-application/refunds>

Or scan me for information:

Refund from UK Visas and Immigration



IHS Refund Process



Services

Mobile Visa Application Centre (MVAC)



Overview:

We come to you through the nearest location in your area. You don't need to come to Bangkok VAC for biometric enrolment and submit your application.

Fee

This mobile visa application centre has an additional fee of THB 3,800 with complimentary document scanning, courier and SMS service.

Premium Application Centre at



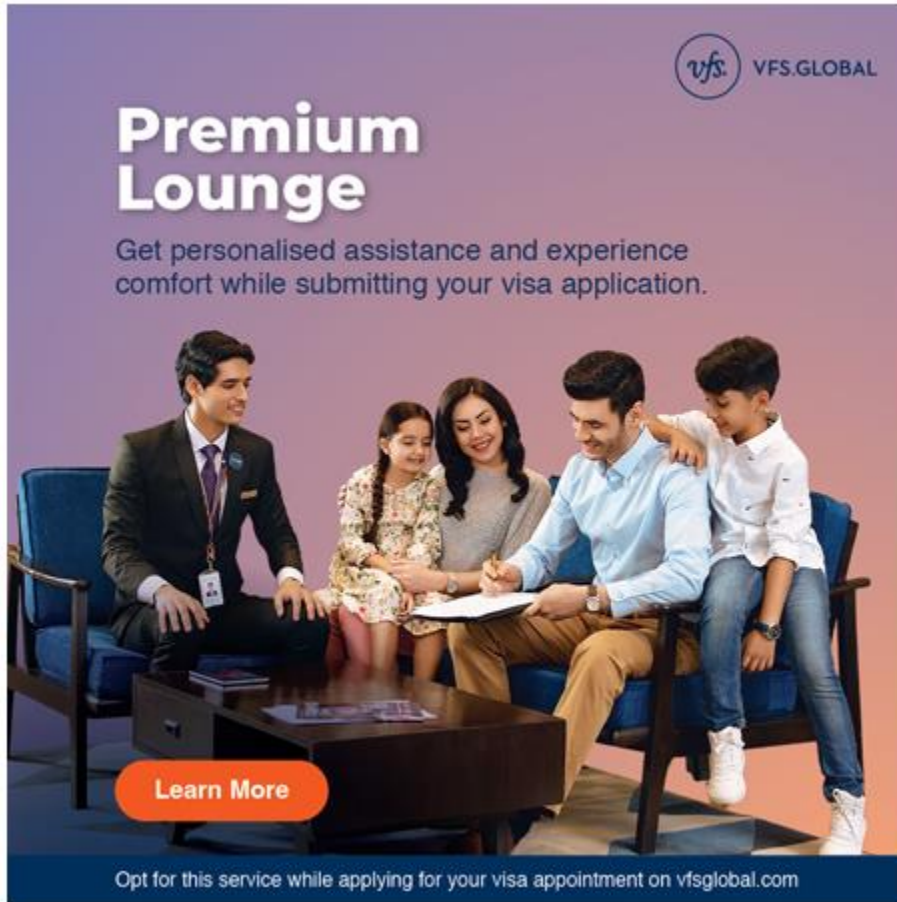
*Apply UK VISA at Hyatt Sukhumvit,
Bangkok
with a free choice of:*

- 1. International Breakfast Buffet for one person or***
- 2. A set of Standard Afternoon Tea for one person***

Monday and Wednesday

*For more information and to book your appointment, visit:
<https://visa.vfsglobal.com/tha/en/gbr/attend-centre/bangkok-hyatt-regency>*

Value added Services (Optional services)



Premium Lounge

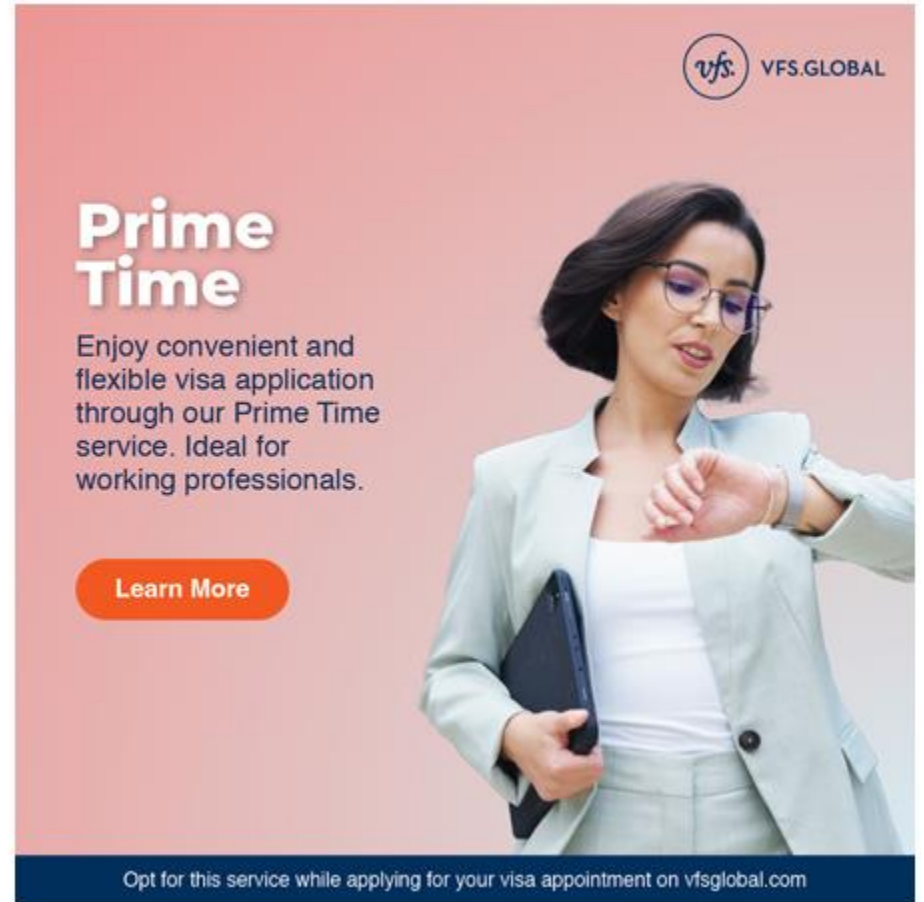
Get personalised assistance and experience comfort while submitting your visa application.

[Learn More](#)

Opt for this service while applying for your visa appointment on vfsglobal.com

The advertisement features a family of five (a man, a woman, and three children) sitting on a blue armchair in a lounge setting. A VFS Global staff member in a suit is seated next to them, assisting with a document. The background is a soft purple and blue gradient. The VFS Global logo is in the top right corner.

THB 4700



Prime Time

Enjoy convenient and flexible visa application through our Prime Time service. Ideal for working professionals.

[Learn More](#)

Opt for this service while applying for your visa appointment on vfsglobal.com

The advertisement features a woman in a light blue business suit and glasses, holding a black folder and looking at her wrist as if checking a watch. The background is a soft pink and orange gradient. The VFS Global logo is in the top right corner.

THB 5000
(weekend and weekdays)

Value added Services (Optional services)



Keep My Passport Service

Retain your passport while your UK visa application is being initially assessed, with VFS Global's Keep My Passport While Applying service.

Opt for this service while applying for your visa appointment on vfsglobal.com

The advertisement features a woman wearing a pink bucket hat and a light pink shirt, holding a red passport. The background is a solid orange color. The VFS Global logo and 'UK Visas & Immigration' text are in the top right corner.

THB 3850



Prime Time passport collection

Choose Primetime Passport Collection for all UK Missions for the ultimate convenience, allowing you to collect your passport at a time that works best for you.

[Learn More](#)

The advertisement features a woman in a white blazer over a brown top, looking at her wristwatch. The background is a solid light orange color. The VFS Global logo is in the top right corner.

THB 265

Value added Services (Optional services)

SMS Alerts Service



Stay updated on the progress of your visa application with our SMS Alerts service.

THB 125

Courier Service



We deliver your passport and documents to your doorstep with our Courier service.

Courier THB 400 or
Courier Plus THB 570

Welcome to Visa at Your Doorstep!

Counting 1, 2, 3.

That's how easy it is to bring our visa application centre to your location!



Apply for a visa
from a location of your choice
with **Visa At Your Doorstep**

BOOK NOW



Our On Demand Mobile Visa (ODMV) service offers UK visa customers the convenience of submitting their visa applications and enrolling biometrics from a location of their choice.

In a single visit, VFS Global's professional staff will visit you at your chosen location, accept your applications, and take all the required biometric information (photo and fingerprints) using specialised and authorised equipment they carry with them.

Value added Services (Optional)



**Document
Scanning
Assistance**

THB 800



**Photocopy
Service**

THB 8

Value added Services (Optional services)


Secure your overseas trip with

Travel Medical Insurance

- ✓ 24/7 Global Assistance
- ✓ Medical Expenses
- ✓ Loss of Passport
- ✓ Medical Repatriation

GET NOW

*Terms & Conditions apply



Value added Services (Optional services)

Super Priority Visa

Get a visa decision by the end of the next working day. In some locations the fees will be payable in the appropriate local currency

[Read more](#)

GBP 1000

Priority Visa Service

Put your application at the front of the queue. In some locations the fees will be payable in the appropriate local currency

[Read more](#)

GBP 500

Partnering Governments. Providing Solutions.

Thank You

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All statistics stated are as at 30 November 2018.

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This material was prepared and used by VFS Global during an oral presentation; it is not a complete record of the discussion.

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